



MR. Y2000

Email questions to: c5dan@c5registry.com with "Mr. Y2000" in subject line

Q: I hear there is a factory program available to allow my C6 Navigation radio to play MP3 files. What do I tell the dealer to do so that I can get this?

Mr. Y2000: Your C6 was sold with the Navigation radio as not being MP3 capable. Recently issued bulletin number 05-08-44-014A updates the Navigation radio program to play MP3 files. Since this is a new program designed to update your radio's capabilities, it is not considered a product problem, therefore most dealers are charging for this procedure.

Update: (Thanks to Registry Member Ray Verno [CSR# L7270] who was having this C6 issue and wanted to see if this procedure really worked.) According to Ray, after reading about this on the C5/C6Net, he visited with his local Service Manager who apparently was unaware of this bulletin and told him that they did not have the discs (prescribed by the bulletin) in stock and that they would have to order them. The Service Manager was very helpful. He took the ball and ran with it. After about a two week wait, the Service Manager telephoned to say that the TWO discs were in and that he could bring his C6 back for the "fix".

The "fix" consists of two CDs that, as directed by Chevrolet Corporate Bulletin# 05-08-44-014A, will do two things ... 1) fix the FM radio static issue, and 2) as an added bonus, modify the CD player so that in addition to playing regular CDs, it will also be capable of playing MP3 file CD's.

Disc 1 of the two CDs is inserted into the DVD slot in the navigation system. The system automatically reads the first CD, extracts the information it needs to do the "fix", and then amazingly enough, FIXES the FM static issue.

The second disc is then inserted into the DVD slot. Again, the system automatically reads the CD, extracts the information it needs to do the MP3

upgrade, and then actually modifies the CD player so that in addition to playing regular CDs, it can now also play CDs with MP3 files on them. The advantage is that a single CD would be able to hold a couple of hundred (or more) songs on it when the songs are in MP3 format.

The whole procedure took 45 minutes. Right now, his C6 has the factory installed navigation system and it can play regular CDs and CDs with MP3 songs on it.

This is a truly a C6 "success" story!

Q: My '99 hardtop starts but won't steer. The dash readout is "service column lock". What do I do?

Mr. Y2000: You should start with disconnecting the battery. This will reset the computer system and allow you to try starting the vehicle to see if the column will unlock. You should also try to cool down the interior, high temperatures seem to contribute to this concern. Charge the battery completely and then before you try to start the C5 again give the steering column a couple of sharp raps with the palm of your hand under the ignition key. Then try to start it. (I know this sounds crazy, but it does work!) If it fails to unlock and you are still getting the "service column lock" message then it will have to be towed. Since this is a '99 hardtop manual transmission there is a new recall that should cover this procedure.

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